



March 18, 2020

Dear NCPDP Members,

We have been actively monitoring the CDC and WHO guidance on the Coronavirus (COVID-19) for several weeks. Based on the recommendations made by the CDC to postpone events with more than 50 people for the next 8 weeks, and out of an abundance of care and caution to protect our staff, members, and all event participants, we have made the decision to cancel our events in May 2020: the NCPDP Joint Technical Work Group Meetings and 2020 Annual Technology & Business Conference.

We appreciate your patience as we considered how COVID-19 might impact our events nearly two months in the future, and as the situation has evolved, we came to the unavoidable decision to cancel.

If you have registered for the 2020 Annual Conference, NCPDP will refund 100% of your registration fee. As an alternative, you may elect to apply your 2020 registration fee to the 2021 conference. We will be in touch with you in the next week with information on the refund or deferral process.

If you booked room reservations in the NCPDP room block at the Westin Kierland Resort & Spa, your reservations will be cancelled automatically, and any deposit charged to your credit card will be refunded. If you did not book your reservations in the room block or are unsure, please contact the hotel directly at 480-624-1000 to cancel before March 31.

We had a rich educational program and impressive keynote speaker lineup planned for the conference – perhaps the best ever. We will be assessing the possibility of offering some of the track sessions as webinars throughout the summer and fall. Look for information to come on this offering.

Thank you to all for your continued support of NCPDP and our signature Annual Conference event. We will keep you apprised of plans for the August work group meeting. For now, please take all the necessary precautions to stay healthy yourself and help minimize the spread of this pandemic.

Resources:

[Centers for Disease Control & Prevention \(CDC\)](#)

[World Health Organization \(WHO\)](#)

Sincerely,

**Lee Ann Stember | President & CEO**

NCPDP

*Note: NCPDP also communicated with Conference Speakers, Sponsor and Exhibitor contacts on March 18<sup>th</sup> to address their specific information needs.*

Click [here](#) to view the FAQs.

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Previous Updates:

[Update on NCPDP Events - March 10, 2020](#)

[Update on NCPDP Events - March 3, 2020](#)