Welcome to the New NCPDP Member Portal!
LEARN ABOUT YOUR NEW MyNCPDP Tools

HOVER OVER A MENU ITEM FOR A QUICK VIEW OF ITS CONTENTS!
Standards Lookup Tools

Access to all of your Standards tools, downloads, dictionaries and more!

Work Group Lookup Tool

Easy access to Work Group information, registration and materials. This image is interactive - click the meeting minutes button to see a screenshot of that page!
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<th>TYPE</th>
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**Webinars**

*From Months to Minutes – Advancements in Standards, Innovations Increasing Speed to Therapy in the Most Challenging Prescribing Workflows*

*6/23/2020*

The presentation will describe how today’s standards and innovations are getting therapies to patients not in months, but in minutes. Efficiencies occurring in the trenches of care delivery will be discussed along with lessons learned about filling workflow gaps that still exist today.
**FAQs**

**MyNCPDP Member Portal**

**Can I view/access MyNCPDP on my smart phone or tablet?**
Yes. We designed MyNCPDP to be mobile responsive. We recommend using a laptop, computer or tablet device connected to wi-fi or ethernet when downloading such large files such as Standards.

**Why does my Chrome browser keeps asking if I want to save my password when I click different hyperlinks in the member portal?**
This is a setting in your Chrome browser. You can turn on your browser’s setting if you don’t want to have this prompt.
1. Click the Chrome menu in the browser toolbar and choose Settings.
2. Click Passwords.
3. Turn off “Offer to save passwords”.

**Where do I find the NCPDP Now?**
You will find the NCPDP Now under “My Subscriptions & Registrations”.

**How do I Log Out of MyNCPDP?**
1. From MyNCPDP, Click on the MyNCPDP Menu icon and choose “Log Out”.
2. From NCPDP.org or Standards.NCPDP.org pages, click on “LOG OUT” at the bottom of any page in the orange footer.

**When I go to the Work Group Materials page there is nothing listed in any of the Work Groups?**
You must be a current NCPDP member and registered to attend the upcoming Joint Technical Work Group Meetings to access Work Group Materials. Materials become available 30-60 days before the Meeting date and are updated, up until the day of the Work Group Meeting.

**Where can I find the Meeting Minutes from prior Work Group Meetings?**
You must be a current member of NCPDP to view and download Work Group Meeting Minutes. These are available on the MyNCPDP Work Group Lookup page. Select and Search for the Work Group whose minutes you want to view, and then press the Meeting Minutes button to view Meeting Minutes from prior Work Group Meetings.

**How do I change my Password?**
Click on the MENU in the upper left-hand corner, then select “Reset Password” and follow the prompts.

**Where can I see and update my contact information?**
There are 2 ways to get there!
1. Click on the MENU in the upper left-hand corner, then select “My Membership”.
2. On your MyNCPDP Dashboard, click on the “Edit Profile” button among the blue buttons on the bottom of the page.

**How often will the Action Items be updated on the MyNCPDP Dashboard?**
Action Items will be updated often to show new ballots and member voting that is open, this area will also be utilized to let members know of pertinent member-only information.

**Who do I contact if I need help or have issues with the new MyNCPDP website?**
Send an email to website@ncpdp.org with the subject line: MyNCPDP Support.
**FAQs**

**Focus-on-Standards Section (standards.ncpdp.org)**

**How do I get to the focus-on-Standards section?**
There are 2 ways...
1. Click the “Standards” quick link on the right side of the home page (only viewable on desktop).
2. Click the MENU in the upper right hand corner, then click Access to Standards.

**Where can I download the Standards from the focus-on-Standards section?**
Standards are available for members only, access them 3 ways...
1. Click the “Download Standards” quick link on the right side of the standards section (only viewable on desktop).
2. Click Access to Standards on the menu bar then the “Download Standards” button on the page.
3. If you are a member, login to MyNCPDP and select “Standards Lookup Tools” in the MENU.

**Where can I download the forms and processes?**
Click Our Process on the menu bar.

**Where can I see future Work Group Meetings?**
The WG schedule, listings and materials are all available on the Work Groups page. Click “Work Groups” on the menu bar.

**Who do I contact if I need help or have issues with the new focus-on-Standards section?**
Send an email to website@ncpdp.org with the subject line: Focus-on-Standards Support.

**Where is my member portal?**
You can access the newly designed member portal by clicking “MyNCPDP” on the menu bar.

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**Resources Page**

**Is there a difference between the search icon at the top of each page and the Resources page Search?**
Yes, the Search icon found at the top of every page searches the entire site for the phrase and/or words you type. The Search function on the Resources page is a narrower search and only searches through News, Press Releases and other items specific to the resources section.

**How are results organized?**
They are in order by descending date.

**There are some results that are older but show a fairly recent date. What does the date reference?**
For dated items, such as White Papers and Guidance Documents, the date refers to the publish date. For resources where there are multiple links and documents, the date may simply be the date it was uploaded into the new website or the last update.

**Why after I complete a search using the Type and Topic filter check boxes, I change my choices and show no results?**
For each new search, you need to press the “Clear Search” button. This will erase your last filters.

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Still have questions?
Email us at website@ncpdp.org